

E-01345A-08-0172

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 69105

Date: 6/6/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: David Last: Bryan

Account Name: David Bryan

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Customer is opposed to the rate increase. He states that ever since digital meters were installed it has increased the consumption rate and increased the rates. He states that consumption has increased 120% by comparison to last years usage. He states that within the last 5 months he has paid 88.34% more for service. He feels that the digital meters are the reason that their bills are increasing.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/6/08 I informed customer that his opinion would be noted and filed in the official docket. Closed

Filed in docket no. E-01345A-08-0172

End of Comments

Date Completed: 6/6/2008

Opinion No. 2008 - 69105

Arizona Corporation Commission

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JUN 10 2008

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